

October 28<sup>th</sup>, 2022

### **Employment Opportunity**

We are recruiting for a **Claims Manager**. This individual will join our management team, reporting to the VP of Sales, Marketing & Claims. The Claims Manger will be responsible for the overall day to day operations of the Claims Department. This position is full time and is required to work in our Dresden, Ontario office.

We are offering a competitive salary, benefits and pension.

#### **Key Responsibilities:**

- Provide leadership to the Claim's team
- Provide training and development programs
- Provide Claim's reports to management and the board of directors, plus participate in strategic planning meetings
- Motivate Claim's staff and promote teamwork
- Oversee all Claim's department activities, including working with reinsurers, adjusters, lawyers, contractors and engineers
- Manage and settle claim files
- Maintain confidentiality at all times. Ensure compliance with regulatory requirements and research and review policy wordings and case law.

#### **About Us...**

**Maple Mutual Insurance** is a community based mutual insurance company that is owned and operated for the benefit of our policyholders. We invest in local projects and support what matters most to our policyholders. The company has remained strong throughout the years and although our roots are agricultural, today we offer a full range of home, auto, business and farm insurance. The main office (and this position) is located in **Dresden, Ontario**, with agents and brokers available throughout Ontario.

#### **Qualifications:**

- CIP or FCIP Designation
- Minimum of 5 years claim's experience
- Demonstrated leadership
- Strong analytical, oral and written communication skills
- Accuracy and superior attention to detail
- Understanding of claims reserving practices
- Ability to work under pressure, be calm and manage stressful situations
- Ability to multi-task and follow strict deadlines
- Solid negotiation and conflict resolution skills



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Those interested in this opportunity can forward a resume confidentially outlining their background and experience by 4:00 pm, November 11, 2022 to Dean Muharrem, VP Sales, Marketing & Claims, via email: [dean@maplemutual.com](mailto:dean@maplemutual.com).

Accommodations for job applicants with disabilities are available on request. To request any accommodations please specify in your application. We thank all applicants for their interest, however, only those considered for an interview will be contacted.